



PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Ruckart Examiner:
Serial No.: 10/015,250 Group Art Unit: 2167
Filed: December 12, 2001 Docket No.: 60027.0317US01/BS01253
Title: Methods and Systems for Communicating with Customers

CERTIFICATE UNDER 37 CFR 1.8: The undersigned hereby certifies that this correspondence and the paper(s), as described herein, are being deposited in the United States Postal Service, as first class mail, with sufficient postage, in an envelope addressed to: Commissioner for Patents, P.O. Box 1450, Alexandria, Virginia 22313-1450, on June 3, 2003.

By: 

Christopher J. Leonard

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Commissioner for Patents
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Dear Sir:

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Please change the correspondence address for the above-referenced patent application to:


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If there are any questions regarding this matter, please call the undersigned at 612.332.5300.

Respectfully submitted,

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